FAQ 136

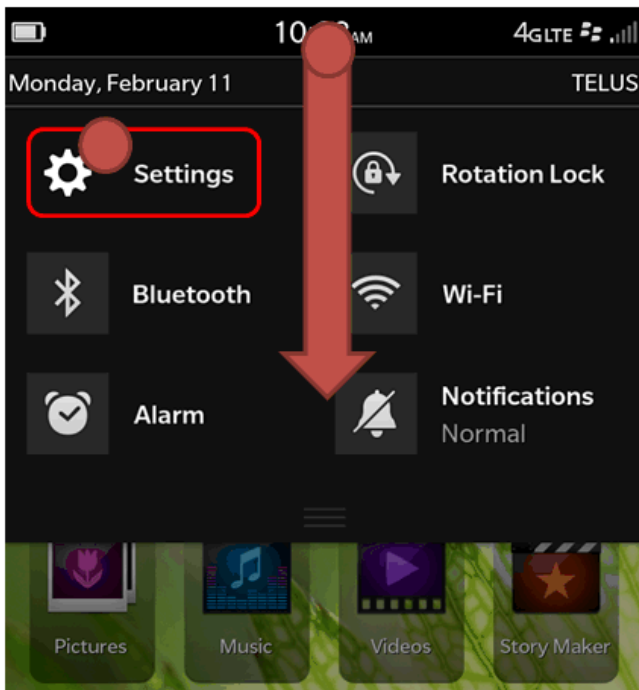### How to install Lotus Notes Traveler on BlackBerry 10?

NOTE: At this time, IBM does not officially support the use of Lotus Notes Traveler (which uses MS ActiveSync protocol) on a BlackBerry 10 device. However, our initial testing shows that Traveler appears to be working properly on this device with the exception of a few issues documented in FAQ 151. If you decide to use it, please be aware that some features may not be functioning properly. IBM announced that it will support BlackBerry 10 with its release of Traveler 9 scheduled for March 2013.

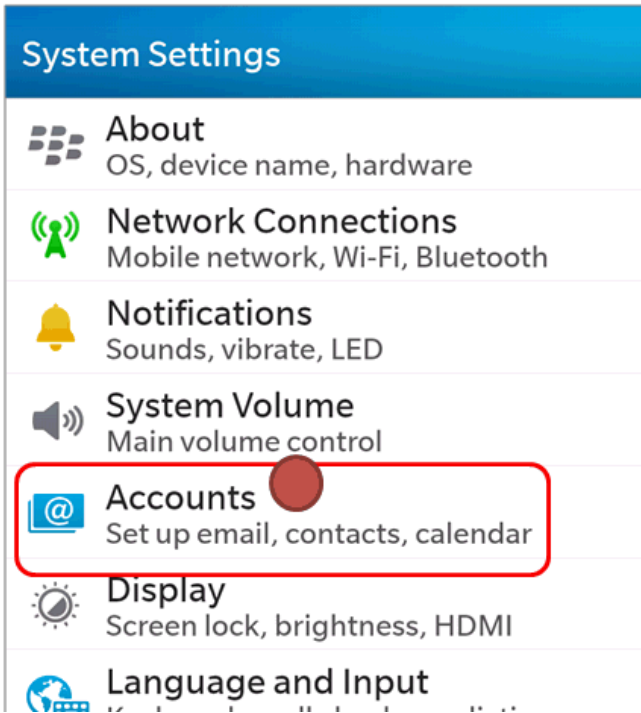For additional information, please see:

FAQ 151 - What are the current limitations and known issues with Lotus Notes Traveler on BlackBerry 10? (http://web4.uwindsor.ca/its/faq/id/151)

Follow these steps to configure your BlackBerry 10 to access our IBM Lotus Notes Traveler Server:
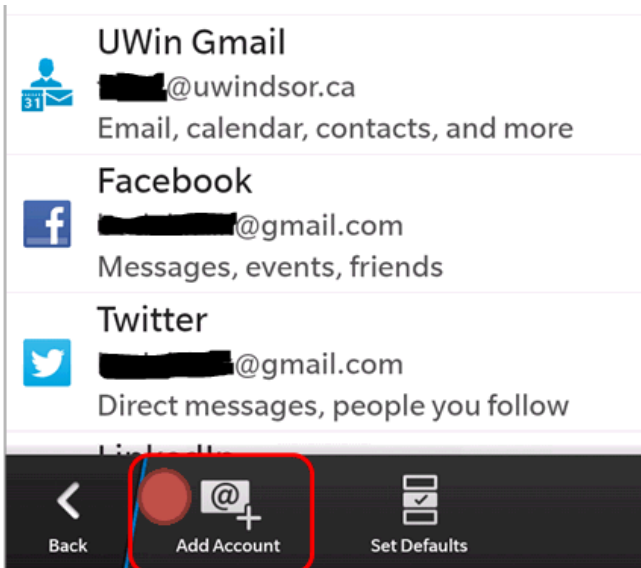
1. Go to "Settings" (swipe downwards from the top frame and tap on "Settings", or go to home screen and open "Settings")
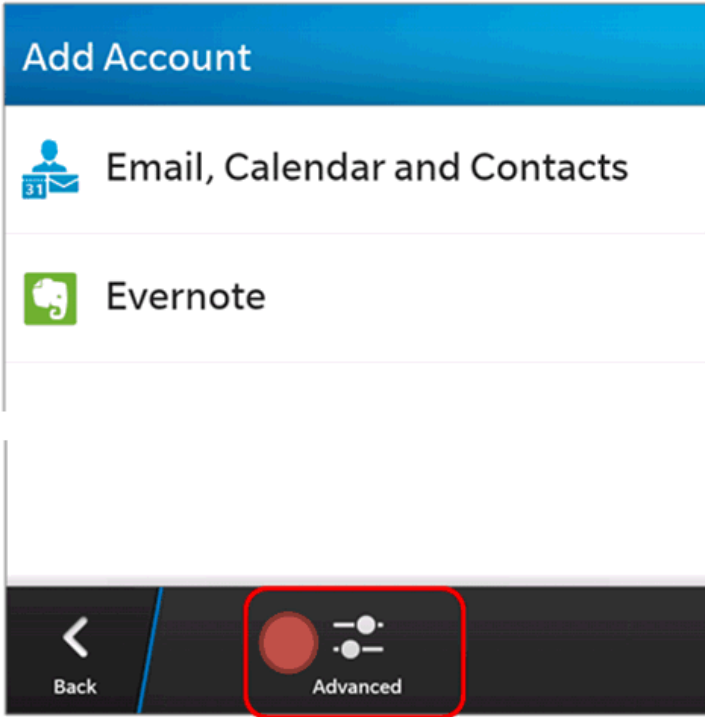

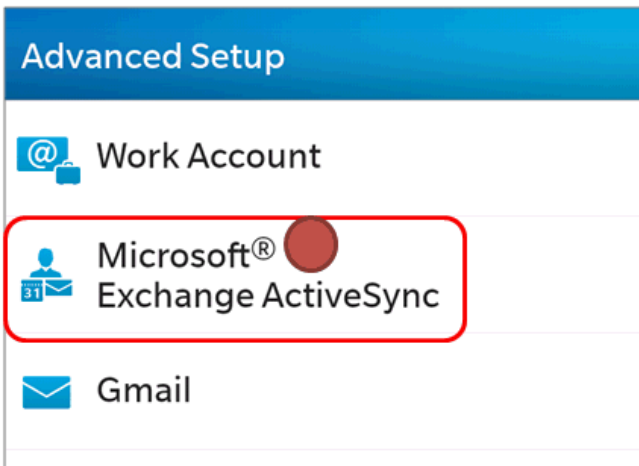2. Tap on "Accounts. (Set up email, contacts, calendar)"

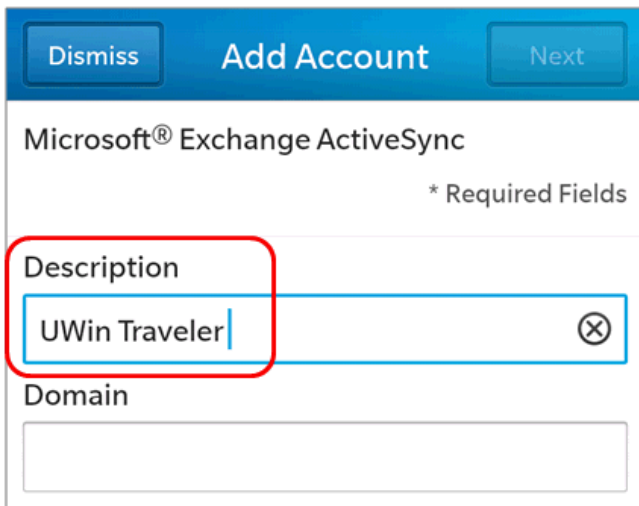3. Tap on "Add Account" button on the bottom of the screen.

4. Tap the "Advanced" button on the bottom of the screen.

5. Tap on "Microsoft Exchange ActiveSync"

6. Provide description, example: **UWin Traveler**

7. Leave Domain field blank.

8. Enter your primary e-mail address into the "Username" field. On this system, your e-mail address is your login name.

NOTE: Your primary e-mail address could be your "vanity" e-mail address (providing that you have activated it), example: "John.Testerski@uwindsor.ca", or your legacy e-mail address, example: "tester1@uwindsor.ca"

9. Enter your primary e-mail address into the "Email Address" field.

10. Enter your UWin ID password into the "Password" field.

11. Enter the following under Server Address: **eos.uwindsor.ca/servlet/traveler**

12. Leave default selections in the next five fields:

"Port:" **443**
"Use SSL:" **On**
"Use VPN:" **Off**
"Push:" **On**
"Sync Interval": **Manual**
"Sync Timeframe:" 30 days

13. Tap on "Next" button at the top of the screen. BlackBerry will now verify all the values that you have entered. If they were all entered correctly, you will get to the "Microsoft Exchange ActiveSync" screen. Otherwise, and error message will appear and you will need to go back to review and correct your settings.
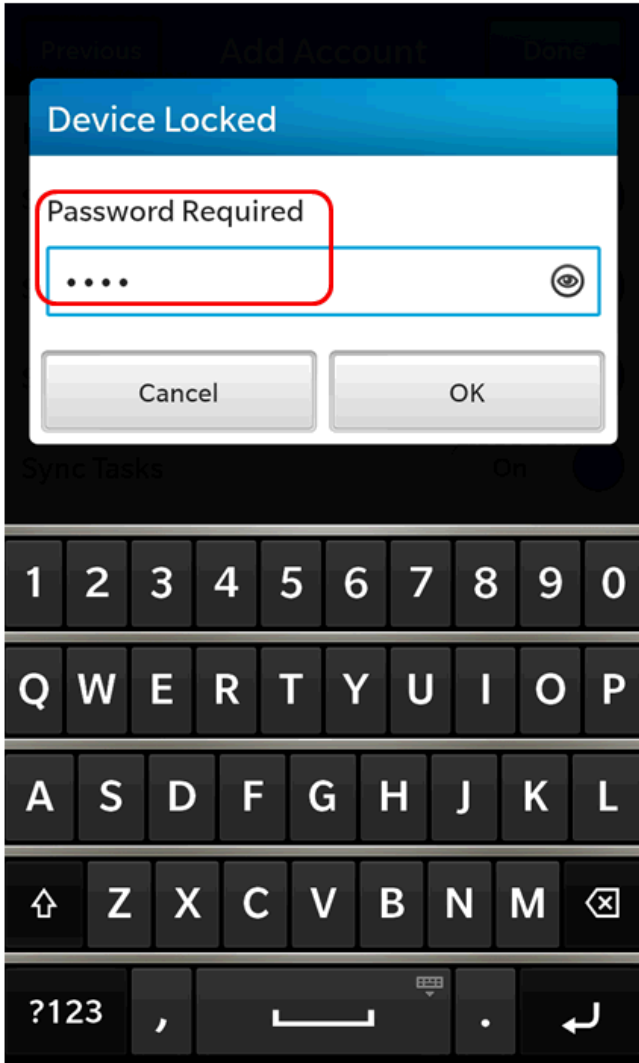
14. Leave all five components with the "On" setting. Note that the current version will sync only E-mail, Contacts and Calendar. Synchronising of ToDo/Tasks and Journal/Memos may be added in future versions of Traveler.

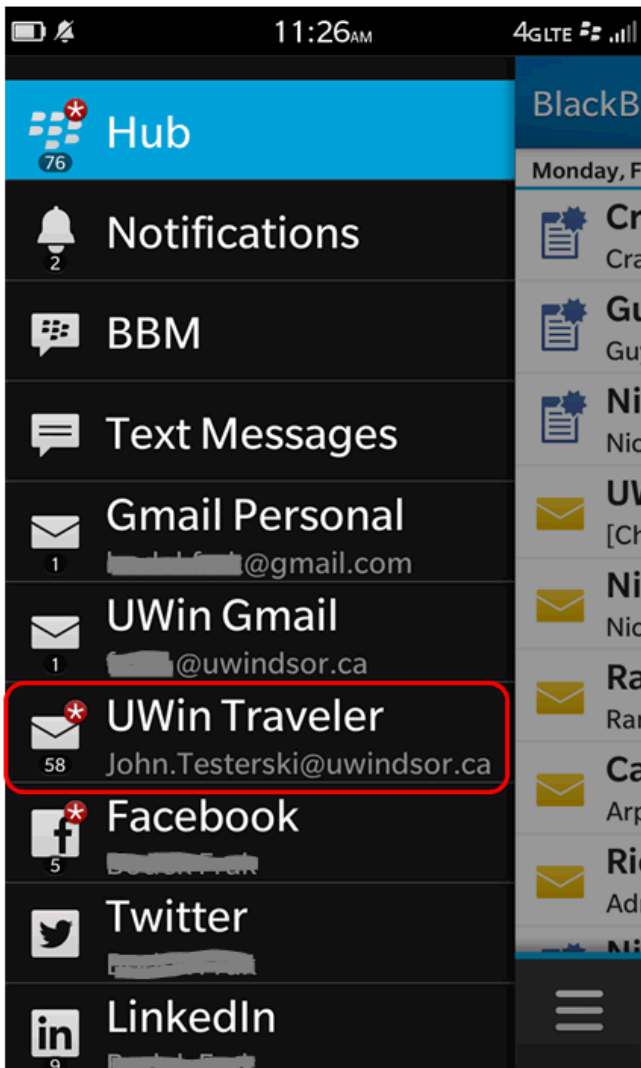15. Tap on "Done" button at the top of the screen.

16. You will now be asked to create a password to protect data on your device (if you did not have one yet) or to enter your existing password. Type your password into "Password Required" dialogue box.

NOTE: In order to maintain compliance with the University of Windsor's electronic device security policy, your mobile device must be password protected. If your device does not have a password, you will be prompted to create one during the set-up of your University mail account. For more information on the electronic device security policy, go to http://www.uwindsor.ca/its/wireless-and-electronic-device-policies

16. Close Settings, and go to the BlackBerry Hub. You will now see "UWin Traveler" (or whichever description you picked in step 7) on the list of accounts integrated into your Hub. Your data will now be gradually downloaded to your device.

This FAQ belongs to the following categories:

BlackBerry - All, BlackBerry - BlackBerry 10, Lotus Notes Traveler - All, Lotus Notes Traveler - BlackBerry 10, Mobile Devices - All, Mobile Devices - BlackBerry 10

Permalink: http://web4.uwindsor.ca/its/faq/id/136

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Did you find what you were looking for?
If not, try again or use the button below to e-mail your question to the HelpDesk.

E-mail HelpDesk